SOCIAL SERVICE ADVOCATE PROGRAM
Information Guide

Our Social Services Advocate can:

- Provide referrals to outside community organizations and agencies regarding:
  - Mental health
  - Addiction
  - Counseling
  - Food Insecurity
  - Legal Services
  - Social Services

- Assist patrons in applying for government programs and assistance such as:
  - Unemployment benefits
  - Housing programs
  - Social Security
  - Medicaid
  - Public Assistance
  - SNAP (Supplemental Nutrition Assistance Program)
  - HEAP (Home Energy Assistance Program)
  - ACP (Affordable Connectivity Program)

- Assist patrons in following up on their applications and inquiries with organizations and government entities

Please Note Prior to your Appointment:

- Our Social Service Advocates cannot provide therapy or therapeutic counseling to patrons.

- Advocates can refer you to therapy providers, but they do not provide therapy themselves.

- Our advocates aim to help you take positive steps into your future. They will set and make goals with each session.

- Appointments should not be used solely for socialization. Referrals to outside organizations can and will be made according to the client's needs and according to our ability to assist.

- Appointments are for one client; friends and relatives must make an additional appointment if they would like to see a Social Services Advocate.

- All documentation & files are deleted, and or shredded, after appointments for client safety in accordance with HIPAA.

Have Questions? Contact Us!
Call 631-957-7755 or email us at socialwork@lindenhurstlibrary.org
To Prepare for your Appointment with a Social Services Advocate, Please:

- Come on time for your appointment
- Come with a clear mind
- Bring any documentation you might need as indicated by the Social Services Advocate

30 - 45 minute appointments can be made:

- By speaking with a librarian or staff member
- By calling the direct line of the Social Services Advocate team at 631-620-0430 (cell) or 631-957-7755 (landline ext. 137)
- By emailing the Social Services Advocates at socialwork@lindenhurstlibrary.org